



the family centre

CHILD & FAMILY
SERVICES



TWEED SHIRE • BYRON SHIRE • BALLINA SHIRE

www.thefamilycentre.org.au

WHAT ARE CHILD & FAMILY SERVICES?

Our Child and Family Services aim to strengthen family relationships, increase the safety and wellbeing of children and young people.

WHO IS IT FOR?

To be eligible for our service you need to be a Tweed, Byron or Ballina Shire resident and a member of a family with a dependent child or young person aged 0-12 years. This is a free service.

HOW DO WE SUPPORT FAMILIES

Families are offered an initial assessment interview, where support workers assist family members to identify their strengths and needs in relation to presenting family issues.

We assist families to develop goals that indicate how they would like things to be in their family. Once goals are determined we negotiate a support plan with the family, outlining how we can assist them to achieve their goals.

The support plan guides and provides a focus for our work with families. This includes: counselling, enhancing parenting and relationship skills, providing information about services and helping you access those services.

WHEN & WHERE?

Child & Family workers can meet with families and family members at our Centres in Tweed Heads, Tweed Heads South, Murwillumbah, Byron and Ballina, in your home or at other agreed locations.

Speak with an intake worker about
Family Centre services and courses in
Tweed Shire (07) 5524 8711
Ballina & Byron Shires (02) 6686 4109
9am–12.30pm Monday to Friday or
email info@thefamilycentre.org.au