

ANNUAL REPORT 2016/2017







We acknowledge and pay respect to the Bundjalung people who are the traditional custodians of this land. We also acknowledge the unique and important contribution Aboriginal, Torres Strait and South Sea Islander people make in our community. We work together to ensure the safety and wellbeing of children, young people and families in our community.



WHAT WE ALL WANT FOR OUR COMMUNITY

CHILDREN ARE HAPPY AND SAFE

Our homes and communities are safe and nurturing places where children can learn and grow. They feel securely connected to family, community and culture, and have opportunities to explore and create.

YOUNG PEOPLE ARE CAPABLE AND RESILIENT

Our community understands young people and supports them to make informed decisions as they transition to independence. They have hope for the future and opportunities to make positive contributions to their community.

RELATIONSHIPS ARE CARING AND RESPECTFUL

Our community is aware of the importance and value of our relationships. We have the skills and knowledge to create and sustain healthy relationships.

OUR COMMUNITY IS STRONG AND VIBRANT

We work together to actively contribute to the vitality and wellbeing of our community. We create connection and belonging for all.

MAKING CHANGE ACHIEVABLE

Life and relationships can get difficult for all of us at times. The Family Centre's services are for children, young people, and families, and anyone in a family relationship.

We encourage and inspire people to make the changes they want for themselves, their family and their community.

During difficult times, we can assist with accurate information and referral to the services people may need. Help to set goals and make plans to achieve them, develop life and relationship skills and the knowledge needed to resolve individual, family and community concerns. No matter how big or small problems may be, anyone can talk with us.

We work together with our community to design activities that enhance parenting skills, improve relationships, and increase safety, wellbeing and personal effectiveness. Our activities also increase and strengthen family and community connections.

We're a diverse and inclusive organisation driven by our values and practice principles that focus on building individual and community capability to develop solutions to social problems. Everyone has the ability to make a positive contribution to their community.

In genuine partnership with community members and groups, non-government organisations, government agencies and businesses, we make a real difference and our actions lead to progressive, measurable and sustainable social change.

The Family Centre is a local social purpose, community owned organisation established in 1988 and based on the North Coast of NSW.

OUR VALUES

SOCIAL JUSTICE

Working for a just and equitable society Promoting participation, contribution & belonging

Acknowledging human dignity & rights

RESPECT

Responding without judgement Embracing diversity Acknowledging strengths & capabilities

INTEGRITY

Maintaining relationships based on trust Taking responsibility for our actions Honesty & genuineness

LEARNING

Creating opportunities for reflection & leadership

Exploring ways to improve Being resourceful

COLLABORATION

Co-designing solutions Commitment to working together Creating change through strong relationships

CREATIVITY

Working in flexible & diverse ways Making a difference differently Adapt and thrive

PRACTICE PRINCIPLES

Focus on the wellbeing of children & young people

Ecological approach

Evidence and expertise

Relationships

Participation and contribution

Collective Impact

Strengths and solutions

Reflection

CHAIRPERSON'S REPORT

The Family Centre is delivering a growing range of programs and activities across Tweed, Byron and Ballina shires that inspire change and provide opportunities for children, young people and their families to strengthen their relationships and parenting skills, with a focus on wellbeing and safety.

Our strategic plan provides a framework that supports our work in the community and has kept us focused on the quality of life conditions we all want for all members of our community.

Our 4 strategic directions: Relationships, Performance and Quality, Innovation and Sustainability still underpin our ongoing commitment to deep collaboration with all community members and particularly support innovative thinking.

Because our board and staff team are focused on building a strong and sustainable future for The Family Centre, our achievement this year - accreditation to the Australian Services Excellence Standards(ASES), an internationally recognised standard for social services organisations - has been particularly exciting. The ASES accreditation process has strengthened our governance, management and service delivery systems and demonstrates our commitment to continuous quality improvement in all areas of our organisation.

Our Aboriginal Advisory Sub-committee is influential in informing our organisational culture, service delivery and our understanding and appreciation of the local Aboriginal and Torres Islander community. They continue to have valuable input and monitor the progress of our Reconciliation Action Plan. Special thanks to Sub-committee Chairperson Marcia Browning for her leadership and positive commitment to the role.

Our Volunteer Leadership Group supports our volunteer activities and fundraising efforts over the past year. Volunteer numbers and participation in programs and activities have increased over the past year, as have the many donations we received.



We're successfully adapting to the changing environment and progressively building our capacity and capability. We are well connected to our community and we are well positioned to meet the challenges ahead.

Our positive community reputation is built on trust - this is our most important asset. We continue to develop strong alliances with our community that deliver positive impact. Our Executive team, led by our Executive Director David Boutkan, continues to provide progressive and effective leadership across all aspects of our organisation.

Finally, thank you to our retiring board member Hazel Manson for her hard work and dedication over the past year.

On behalf of the board, I extend a big thank you to all our staff and volunteers for the amazing work you do in our community.

Pam Mitchell

On behalf of TFC Board

The Family Centre Board Members

Pam Mitchell John Commens
Rossi Lyons Belinda Burgess

Liz Reimer Hazel Manson (retired May 2017)

Marcia Browning

THIS YEAR'S NOTABLE ACHIEVEMENTS

- Achieved Accreditation for the Australian Service Excellence Standards
- Implemented our Practice Framework that strongly links our values, outcomes framework and evidence based practice into a unique and consistent approach to the way we work with people and communities
- 100% of children remained with their families in our Intensive Family Preservation program
- Partnered with Thrive 2484 to implement the innovative Murwillumbah-based 'It Takes a Town' community building project
- Completed the refurbishment of our Frances St Tweed Heads community hub

- Completed stages one and two of our information and communication technology strategic plan
- Implemented our Reconciliation Action Plan
- Established and delivered the Male Victims of Domestic and Family Violence Support program
- Significantly developed and increased the capacity of our Volunteer program
- Launched the Tweed Youth Homelessness Matters campaign
- Strengthened and improved our governance and financial systems

EXECUTIVE DIRECTOR'S REPORT

This is The Family Centre's 29th annual report and my 13th year as Executive Director. We are about to enter the final year of an ambitious 5 year strategic plan focused on Relationships, Performance and Quality, Innovation and Sustainability. It's been a transformative experience for our organisation led by our entire team.

We've realised many of the strategic goals we established back in 2014 and we're now, in many ways, a very different organisation. We are a more diverse and inclusive organisation, driven by our values, practice principles and purpose - and an unrelenting commitment to a better future for the community we serve. This year we've deepened our community engagement, broadened our geographic scope and continued to strengthen our capability and capacity. Together with our community partners, we've seen remarkable outcomes for children, young people, families and communities.

OUR IMPACT

The service reports that follow provide the data and the stories behind our results. They're a tribute to the commitment and hard work of the people who participate in our programs, a celebration of their success at achieving the changes they want for themselves, their families and their communities. Equally, the results allow you to appreciate the dedication, skill and resourcefulness of Family Centre staff and volunteers.

We are committed to demonstrating how our programs and activities make a difference and contribute to addressing difficult social issues. We know our programs are having a positive impact for the people we work with. The Family Centre has been using a Results Based Accountability planning and evaluation framework for the past 9 years. This approach focuses us on outcomes, and allows us to accurately measure and report the performance of our programs and our contribution to addressing difficult social issues across the region.

STORY BEHIND OUR IMPACT

The Northern Rivers region is a great place to live, but right now, over 11,000 children live in poverty and have reduced life opportunities as a consequence. Our region experiences unacceptably high unemployment rates and spiralling

LOOKING FORWARD

In the coming year we'll:

- Begin development of our new strategic plan
- Establish a Competency Based Framework
- Achieve accreditation with the NSW Disability and Out of Home Care standards.
- Establish a new community hub in Ballina
- Establish a new outlet in the Northern Byron Shire in partnership with the Ocean Shores Community Centre
- Continue the campaign to reduce the high rate of youth homelessness in Tweed Shire



housing costs. Child abuse and neglect, domestic violence, homelessness and mental illness rates are higher than the NSW averages.

We are capable of reversing these disturbing trends, by investing in our community and adopting new evidence based approaches to address these issues. The Family Centre continues to take a leading role to improve quality of life conditions in our community.

Connecting our social impact measurement framework to our practice framework and strategic plan has led to significant positive changes over the past 4 years. In line with our strategic directions we have broadened, deepened and strengthened our relationships, improved the quality and performance of our services, increased our sustainability and maintained a focus on quality improvement in all areas of our operations.

Over the next year. there'll be an increased focus on collective impact projects and co-design, co-production and co-delivery of services with our community. We'll be experimenting with different ways to deliver services to realise community aspirations, and those initiative will be increasingly driven by community members. Sharing knowledge, skills, technology and other resources will initiate an increased community readiness for social change. This will allow community members to address social challenges on their terms. New solutions for complex social problems will emerge from surprising and unexpected places.

MAKING CHANGE ACHIEVABLE

Our Board of Directors are an integral part of our achievements and I very much appreciate their dedication, hard work and guidance over the past year. Special thanks to our executive management team - their hard work, commitment and professional approach has underpinned our success, often under challenging circumstances. I sincerely thank our staff and volunteers for the extraordinary contribution they have made to the lives of the children, young people, families and communities they work with. I would also like to thank our supporters, local organisations, our funding partners and corporate sponsors and individuals who contributed to the work of The Family Centre during the year. We look forward to your continuing support in the coming year.

B

David Boutkan Executive Director



Number of children, young people and families who participated in our programs



*Does not include participants in community engagement actvities

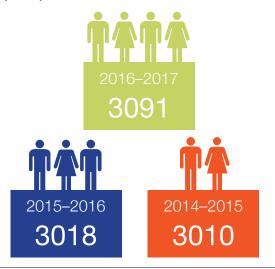
Number of children, young people and families who participated in individualised client-directed work







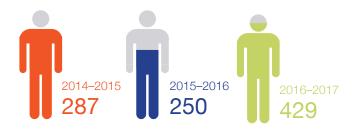
Course participants



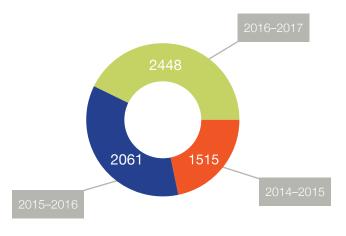
Number of courses and course sessions

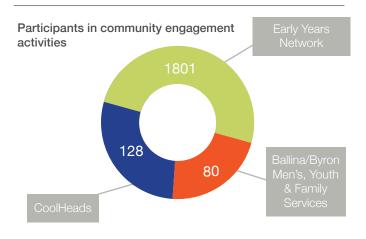


Number of children cared for while parents participated in courses

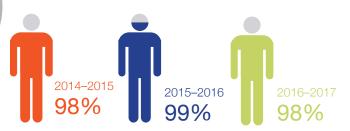


Number of service enquiries







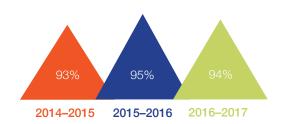


Participants who reported they were 'treated with respect'

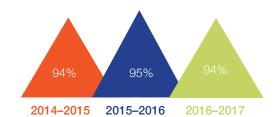


Participants who are Aboriginal or Torres Strait Islander





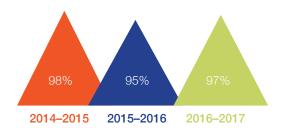
Of those surveyed % of people reported improved relationships



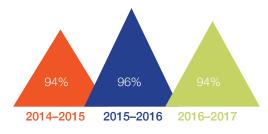
Of those surveyed % of people reported increased safety



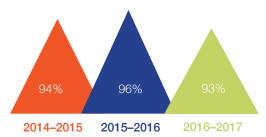
Of those surveyed % of people reported increased parenting skills



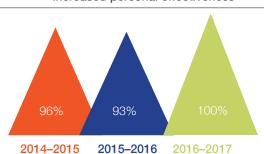
Of those surveyed % of people reported increased wellbeing



Of those surveyed % of people reported increased personal effectiveness



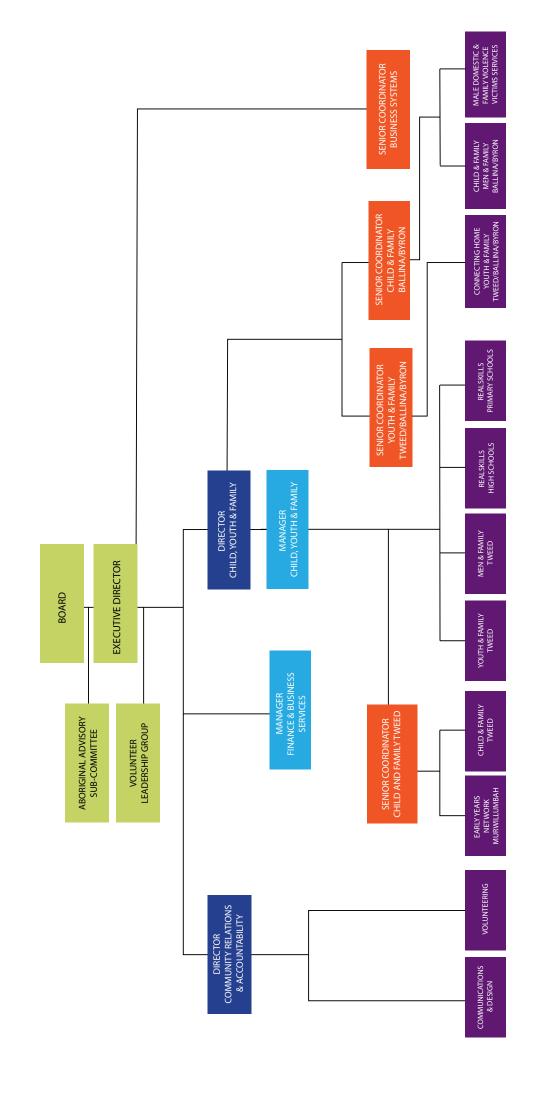
Of those surveyed % of people reported increased connections



Of those surveyed % of people reported increased skills to contribute to community capability

*Revised performance measures 2016.

ORGANISATIONAL STRUCTURE



VOLUNTEER REPORT

The Family Centre Volunteer Leadership Group (VLG) has gone from strength to strength this year.

We would like to welcome new members to the VLG Terri, Kirsten, Amanda and Lydia. Many thanks go to Jan O'Regan for being a dedicated VLG member from its very first meeting.

There has been a concerted effort to increase opportunities for fundraising during 2015–16.

The Family Centre Donation Boxes, driven by the VLG have been successful in the Tweed, Byron and Ballina Shires. We are grateful for the local Businesses that support this initiative and the local community for their donations. Funds collected from the donation boxes are given to nominated Family Centre projects in our community.

A project very close to the VLGs heart is 'Books as Gifts' – the Family Centre's early literacy initiative. Reading with a child will build stronger relationships with the parent/carer, as well as develop language and communication skills. The Family Centre aims to give books to all children that take part in Family Centre programs in the Tweed, Byron and Ballina Shires. Monies collected from the donation boxes are used to buy these books.

The Christmas giftwrap at Tweed Mall was also well supported by a wonderful group of volunteers. It continues to grow to be a successful and worthwhile fundraiser as well as a fantastic opportunity for promotion of The Family Centre services with the wider community.

The VLG also supported the Youth Homelessness Matters Campaign. Partnering with Tweed Mall and The CWA of Murwillumbah the campaign focused on donations of toiletry and educational items for homeless youth in the Tweed,

Ballina and Bryon Shires. Founding VLG member Jan O'Regan was instrumental in organising the CWA to make over 100 toiletry bags to date and collect and distribute the items.

Currently the VLG is working with the Tweed Heads Men's Shed, to design a custom made bench to be placed in local Primary Schools on behalf of the VLG and The Family Centre. The benches will function as a 'Buddy Bench' giving children the chance to build friendships and combat isolation. The Family Centre will work closely with local schools that currently deliver the Super Me REAskills program to implement and promote the use of the benches.

This year the TFC formed a fund raising partnership with the Klngscliff Bowls Club holding monthly raffles on a Saturday night at the Club.

A sincere thanks you to the Bowls Club for the opportunity and to the patrons who support the raffles.

Thanks also goes to the many skillful and dedicated volunteers who were active in other aspects of The Family Centre's day to day operations, assisting with reception, administration duties, child minding, playgroup and attending events such as Murwillumbah Farmers Markets, Kinship Day, NAIDOC Week, and various other promotional events.

Your volunteer work is invaluable to the well being of so many people in our community.

Kathleen Baldwin Chair, Volunteer Leadership Group

ABORIGINAL ADVISORY SUB-COMMITTEE

The Family Centre Aboriginal Advisory Sub-Committee (AASC) worked on a range of matters this year including advising on TFC services, cultural protocols and providing direction on actions and decisions made by the working group on the Reconciliation Action Plan.

Our Reconciliation Action Plan was in its first year of implementation and one of the key tasks was to put in place regular cultural training for staff and volunteers.

Local organisation Banaam was engaged to provide the training and 58 staff, board members, contractors, volunteers and service partners attended the first training in February which included both class and on country sessions. Another training is planned for October which will again be open to service partners.

We also endorsed the use of an online training resource for staff induction that will be implemented over the coming year.

The AASC invited Program Coordinators to attend meetings on a rotating basis to present information on programs so that we could become more familiar with the activities that are delivered by The Family Centre and to enable the committee provide appropriate advice.

We were visited and consulted by FaCS Community Reform Team during the year regarding the needs of local Aboriginal people for further funded services in the area.

This year during Reconciliation Week a public event was organised by the RAP working group and held at The Family Centre to share local stories and build relationships. Plans for next year involve coordinating events with other local RAP organisations.

There is much work still to be done in the second year of our RAP including increasing the numbers Aboriginal staff, students and volunteers at TFC, and connecting and working together with Aboriginal programs, organisations and businesses.

Marcia Browning
Chair, Aboriginal Advisory Sub-Committee

OUR COMMUNITY

FUNDING PARTNERS

AUSTRALIAN GOVERNMENT

Department of Social Services

Department of Human Services - Centrelink

YWCA Murwillumbah Communities for Children

NEW SOUTH WALES STATE GOVERNMENT

Department of Family & Community Services

CORPORATE SPONSORS

Cabarita Beach Bowls and Sports Club

Cherry Street Sports Club

Seagulls

South Tweed Head Sports Club

Tweed Heads Bowls Club

SUPPORTERS

3 Sea Cafe

Banora Point High School

Ballina Liquor Accord

Bilambil Village Post Office

Bilambil Heights Top Shop

Bunnings

Byron Gourmet Food & Coffee

Cabarita Chemist

CWA Murwilumbah

Ganggalah Church

Geoffrey Appleby

Green Garage

Grill'd

Ground Control

Ivory Hotel

Kingscliff Beach Sports Club

Kingscliff Pool Competition

Lions Club - Ballina

Live Love Learn foundation

My House

Mitchell James

Murwillumbah Farmers Market

Nudge Nudge Wink Wink

Quota - Alstonville/Wollongbar

Raine and Horne Banora Point

Rotary Club Murwillumbah

Salvation Army

Scope - Ballina

Seaside Shelter

Sphinx Rock Café

Surf Dive and Ski The Larder

Tweed Mall

Tweed Mall Newsagent Tweed Wildflower Society Matt & Mate Farm

SERVICE PROVIDER PARTNERS

The Family Centre has partnerships with 164 organisations and agencies, many partnerships are across multiple programs and locations (see our website for a full listing)

HIGH SCHOOLS PARTNERS

Alstonville, Ballina, Banora Point, Byron Bay, Hare Krishna, Kingscliff, Mullumbimby, Murwillumbah, Tweed River, St Frances Xavier, Wollumbin

PRIMARY SCHOOL PARTNERS

Alstonville, Ballina, Biala, Bilambil, Byron Bay, Byron Community, Brunswick Heads, Centaur, Chillingham, Cudgen, Crystal Creek, Duranbah, Fingal, Murwillumbah East, Pottsville, Southern cross, Stokers Siding, Terranora, Tweed Heads, Tweed Heads South, Uki, Wardell, Wollongbar

CO-LOCATORS

Carers NSW

Corrective Services NSW - Probation & Parole

Family Referral Service

FSG - Inclusion Support Program

Kindergarten Union

Northern Rivers Community Gateway - Trauma Counselling service Social Futures (NRSDC) & Interrelate - Family Relationship Centre NSW Department of Corrective Services - Probation and Parole Social Futures (NRSDC) - Connecting Home, Reconnect

EVENTS WE PARTICIPATED IN:

NAIDOC Sports day (Tweed), Salt Water Day (Fingal), NAIDOC Street March (Tweed/Ballina/Byron), NAIDOC Jarjums sports Day (Ballina), Corroboree in the park (Byron), NAIDOC celebrations

ASSISTING DOMESTIC VIOLENCE VICTIMS

BINGO! Each Monday at Cherry Street Bowls the lucky numbers are called and the communities generosity flows. For the past two and a half years Cherry Street Bowls has donated the proceeds from Monday Bingo to The Domestic Violence Escape and Recovery Fund (DVERF).

The DVERF assists women and their children experiencing domestic violence to escape or access financial support for their children, where they are financially unable to do so and other avenues of support have been exhausted.

Support includes:

Transport and accommodation costs, food and emergency supplies. phones and phone cards, assistance with children/young people accessing recreational activities, financial Planning.

Donations in the last financial year have totaled \$7,396. Thank you Cherry Street Sports for your ongoing support and helping those in need in our community.





OZHARVEST FOOD HAMPERS

Each Wednesday OzHarvest volunteers deliver perishable food items to The Family Centre (TFC). TFC volunteers then lovingly pack the food into hampers for distribution to over 20 young people and families in our Tweed community.

OzHarvest is the only food rescue organisation in Australia collecting surplus food from all types of food providers including fruit and vegetable markets, supermarkets, hotels, wholesalers, farmers, stadiums, corporate events, catering companies, shopping centres, delis, cafes, restaurants, film and TV shoots and boardrooms.

The Family Centre would like to say a big thank you to our volunteers and to OzHarvest and their volunteers for your on going support to people in our community.

DJ'S WITH A CAUSE

Nudge Nudge Wink Wink raised \$2720 for The Family Centre at their DJ for a cause event at the Billinudgel Pub. Over 700 people attended the event with DJ's mixing music from various genres whilst guests donated and danced for charity in a fun way with 100% of profits going to The Family Centre. The afternoon was family friendly with lots of fun activities for kids too.

The money raised was allocated to the Creating Opportunities Fund (COF) which assisst over 100 local young people each year experience education, sporting and recreational opportunities.

Nudge Nudge Wink Wink run these events on monthly for different charities in the region. Thank you for supporting The Family Centre.



YOUTH HOMELESSNESS DROP SHOP



Each year The Family Centre assists up to 300 young people aged 15–24 at risk of being homeless or who are homeless.

To raise awareness of this issue The Family Centre has launched a new initiative 'The Drop Shop' and 'Drop Boxes' to support youth homelessness, with the assistance of the Murwillumbah CWA, Tweed Mall and the Tweed Shire Council.

'The Drop Shop' and 'Drop Boxes' encourage the community, businesses and residents to donate goods to help the young homeless, and aims to provide goods including toiletries, school equipment and gift cards for food, bedding and fuel.

For a homeless young person toiletry and hygiene products are often the last item they will buy because of limited income – these items are often seen as a luxury.

Personal hygiene is more than just staying clean it improves a young person's self esteem and other people's perception of them. Being able to stay clean improves a young person's opportunities secure a job, to keep attending school and maintain a healthy living environment. To date over 1300 items have been donated.

Thank you to the Murwillumbah CWA, Tweed Mall, Tweed Shire Council and the community for supporting this project.





CHILDREN & FAMILY

CHILD AND FAMILY SERVICES provide support,

information and education to families. The primary focus of Child and Family Services is to strengthen family relationships and increase the safety and wellbeing of children.

EARLY YEARS FAMILY SERVICE focuses on providing parents with information, educational experiences and practical activities that promote children's growth and development.

FAMILY CENTRE PLAYGROUP provide opportunities for parents and children to play, interact and develop social skills. While parents meet and exchange ideas about child rearing and develop supportive relationships.

REALSKILLS PRIMARY SCHOOLS works with students, teachers and parents to improve the resilience and safety of children and improve relationship skills within school communities.

123 MAGIC EMOTION COACHING BALLINA

The Family Centre (TFC) collaborated with Rainbow Early Childhood Centre in Ballina to deliver 123 Magic and Emotion Coaching course to parents of children attending the centre.

The opportunity was provided through a local parent Jayne who lives in the community and works at the centre. Jayne has a deep commitment to the wellbeing of the families who attend the centre.

Jayne had recently attended the course as a parent participant. She was so impressed with the delivery, information and strategies provided through the course that she contacted TFC to enquire about direct delivery to the parents of the centre.

Jayne shared with the parents of the centre how the course had assisted her in her parenting role and rallied to get the parents excited about participating in the program. She organised the room to run the group at the centre, provided access to after hours childminding, organised delicious refreshments. A group of 18 parents attended the course.

Jayne contacted TFC several weeks following the completion of the course at the centre to feedback the positive comments she had heard from parents and how she had noticed increased emotional regulation of some of the children whose parents had attended.

Courses

123 Magic & Emotion Coaching

Circle of Security Parenting

Soon They'll Be Teenagers

Triple P

Triple P Seminars

Young Mums to Be

Super Me (RealSkills Primary Schools)

FAMILY CENTRE PLAYGROUP TWEED HEADS SOUTH

Four years of collaboration with Tweed Heads South Public School (THSPS) has seen The Family Centre's Tweed Heads playgroup facilitate positive transitions to school.

Operating once a week from within the school grounds, the playgroup Child and Family Workers have developed strong referral pathways between the Pre-school and Primary school enabling playgroup families to be engaged with, and feel a part of the school community prior to their child's transition to school.

Family Centre playgroups offer age-appropriate play and learning activities that have an early literacy and numeracy skills focus, that assists parents with the transition of their children to school, supports early identification of their children's developmental needs and connects families with local support services.

After a recommendation from THSPS, Belinda started to participate in Tweed Heads South playgroup with her two younger sons, Mitchell and Noah. During the family's time with playgroup Belinda was supported to enrol Mitchell into THSPS pre-school program and Mitchell successfully started Kindergarten at the begining of the school year. Belinda and Noah are currently working towards Noah attending a combination of playgroup and pre-school for next year, with the support of Child and Family Workers.

In addition to school transition support The Family Centre playgroup workers supported the family with referrals and assistance to attend speech therapy for Mitchell and Noah. Being involved with the family in their speech therapy has enabled the playgroup workers to develop and implement playgroup activities specific to the family's needs.

'These courses continue to make me more confident in my parenting. Ashley creates a comfortable, friendly, sharing environment.'

Participant – 123 Magic

FARLY YEARS NETWORK

The Early Years Network (EYN) is a locally co-designed community development project that works with early childhood services, community groups, families and local businesses to increase the well being of families with children 0-6 yrs in Murwillumbah and surrounding villages.

EYN activities have focussed on:

- Enhancing the capacity of Early Childhood Services to respond to the needs of vulnerable and disadvantaged families. Professional development training opportunities for the Early Childhood sector staff.
- Improving access to social support and services for families with young children through development of playgroups and other activities co-designed with parents.
- Increasing the participation of families in community development activities and providing opportunities for parents/carers to develop leadership roles.

Family & Community Connection

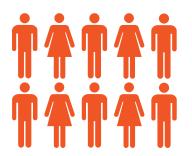
The EYN and The Murwillumbah Farmers Markets have partnered over the last 12 months to create a unique family space at the Markets that is welcoming & inclusive to all families & children. The space increases access to information, provides childhood activities and connections to other parents and the community.

During school holidays EYN has invited other services in the local community to engage with families in providing activities for children and families and as a way of introducing service information in a relaxed and accessible space.

Some of the early childhood services that have engaged via the family space at the markets include:

- The Preschool Collective
- Tweed Regional Art Gallery Playgroup
- The Belonging Project
- Early Childhood Paediatric Occupational Therapists
- Tweed Regional Library

The Murwillumbah Farmers Markets has now taken on the role of liaising with community groups and services to provide activities using the family space throughout the year.



99% of particpants in Parenting courses report that their relationship has improved with their children 96%

of participants report they have learnt new things about s ervices & resources for families in their area

Feedback

'It was all useful and beneficial, especially identifying behaviours, cues and solutions.'

Participant - Circle of Security Parenting

'I found it great to make myself have the time out to attend the course. It was nice to hear other parents stories. I found the course beneficial and realistic.'

Participant - Triple P

I have a deep and great respect, and admirations for Kat and the ongoing help I have received throughout our time together. I feel that I have moved positively forward in achieving my goals and whenever I was going through any of the low times, just knowing she was just a phone call away immensely helped.

Participant - Child and Family Services

The course reaffirmed everything I already knew, we were truly blessed to have two trainers, everyone was wonderful, just beautiful!

The leaders bought out the best of the group, an evidence based course is productive!

Participant - Circle of Security Parenting

CHILD & FAMILY SERVICES MICHELLE'S STORY...

Rebuilding a safe and secure home for her four children was the ultimate goal for Michelle who made a decision to leave a long-term violent relationship.

With only a few personal belongings, Michelle engaged with The Family Centre's child and family workers to move into a refuge. Michelle built further relationships with support services and with assistance was able to secure and furnish a home for herself and her children.

Michelle's connection with The Family Centre's Child and Family Worker continued to strengthen as she participated in the 8 week Circle of Security Parenting program where she developed her capacity to identify and respond to her children's emotional needs.

Michelle's family is now settled in their home, the children feel calmer and she is using Circle of Security Parenting strategies.

Michelle says her trust is slowly returning – she is meeting new people in her neighbourhood and is looking forward to commencing study to work towards her goal to give back to her community.

FAMILY RELATIONSHIPS

MEN & FAMILY RELATIONSHIPS works alongside men on relationship issues with partners, ex-partners and children. It supports men to enhance their relationships through learning more about themselves and the needs of their families.

FAMILY RELATIONSHIP EDUCATION provides a range of skill development based education programs aimed at enhancing family relationships.

MALE DOMESTIC & FAMILY VIOLENCE VICTIMS SERVICES

receive referrals from Victims Services after recent incident attended by police. We assess risk and provide safety planning as well as providing information and referral to local services.

This service is for men, who live in the Local Area Commands of Tweed Heads, Bryon Bay, Lismore, Coffs Harbour, Port Macquarie and Taree.

Courses

Anger and Emotional Intelligence

Creating Real Connections

Conversations for Change

Pathways to Change for Men

Pathways to Change for Women

Say What You Mean, Mean What You Say

Self Esteem for Women

The Loving Relationship

The Mindful Art of Stress Reduction

MEN AND FAMILY SERVICES BRENDANS STORY...

The Men and Family Services program received a referral from Brighter Futures who were working with a family with two young sons where both parents had an intellectual disability.

It was identified that Brendan, the stepfather, would benefit from having his own male support worker to help with his individual parenting needs

Brendan was very committed to his role as a stepfather and doing the best he could for both of the boys. But he had a tendency to be very loud with high energy and a slightly stressed demeanour. He was unaware of the impact of his behaviour and it's effect on those around him, especially his two stepsons.

Unfortunately this often meant overreacting to situations which usually ended up with a lot of shouting at the boys – minor incidents escalated very quickly.

The boys behaviour got worse becoming defiant as they mirrored Brendans behaviour by engaging in lots of arguing and confrontation.

Brendan developed a good rapport with his child and family worker over a period of time. During his time Brendan realised that keeping his

stress levels as low as possible was very important as this was impacting on his parenting capacity. He recognised the need to stand back at times and let the boys be children and make mistakes.

The family worker engaged with both Brendan individually and the family as a whole supporting them to identify activities that could minimise household stress, as well as build their family relationships and connections. The family identified they just needed to have some fun together.

The activities the family identified included walking on the beach, having family dance time getting outdoors, cycling and playing tennis.

Over the following months the family members have reported conflict at home has reduced and that they all feel calmer and happier.

With the changes in the household Brendan is finding parenting satisfying and more enjoyable.

Feedback

SELF ESTEEM FOR WOMEN MARYS STORY...

Self Esteem for Women is a course that assists to build self esteem and provides the knowledge and skills to develop a heatlhy sense of self. It gives women the opportunity to meet with others facing similar issues in a welcoming environment and learn from each other.

Mary was extremely anxious and struggled to come through the door on the first day of the course. She was not very well dressed with unkept hair and was a silent participant who did not speak. As the weeks went on Mary continued to attend the course and her appearance improved. On the last week of the course she shared to the group that the course had made a significant change in her life. She now has strategies to feel more worthy about herself has has also found the courage to start looking for employment and has the confidence to present herself for job interviews.

This is a very familiar story for many women who participate in this life changing course.

96%

of women participating in courses for women report that their sense of wellbeing has increased 'This course has been extremely valuable to me and has made a big difference to my awareness of my own role in communicating.

I think a lot more about the best ways I can talk to others and how I want to be treated.'

Participant - Healthier Relationship Communication

'Group circles are a great way to release and express ourselves. All of the information is of great help and useful references. Dot and Helen are great facilitators. Thank you for everything.'

Participant - Self Esteem for Women

'Keep up the good job guys. Thank you for your support and your understanding. I'm glad I was sent here to do this. I'm not walking away a perfect man but I am walking away a better equipped man thanks to this.'

Participant - Pathways to Change for Men

'This has been the best course I have ever done! I really truly appreciated the course leaders Rob and Dot were amazing teachers. Truly grateful.'

Participant - Anger and Emotional Intelligence

'I thought the course and the teachers were really caring and compassionate. I enjoyed the group.'

Participant - The Mindful Art of Stress Reduction

MINDFUL ART OF STRESS REDUCTION

The Mindful Art of Stress Reduction course uses mindfulness and the creative arts.

The course focuses on encouraging participants to connect in a deep and meaningful way to their own personal experiences. Mindfulness allows us to become present and the creative arts act as a medium to give voice to our inner thoughts and feelings. Initially participants may be apprehensive, but the facilitators us a person centred approach creating a space where people are invited gently into the experience. Participants in the course have described feelings of overwhelming joy, a sense of relief, realisation and renewed hope.

'Confusion and emotions – I want to be the old me again. It's good knowing I can do it, take charge of my own destiny.'

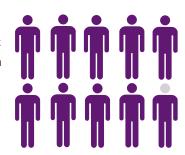
Participant - The Mindful Art of Stress Reduction



97%

of men and women participating in 1 day relationship skills courses report that they are able to use new knowledge and skills in their relationships

97% men participating in Men's consultations report that there is less conflict in their family



YOUNG PEOPLE

YOUTH AND FAMILY SERVICES assists young people and families to strengthen their relationships, and encourages greater community participation and connection. Young people and families are supported to identify their strengths and goals to develop a plan to create positive changes.

CONNECTING HOME provides support to young people (16–24 years) who are homeless or at risk of homelessness.

REALSKILLS HIGH SCHOOLS works with students, teachers and parents to improve relationship skills within school communities and improve links between school communities and health and community services providers.

YOUTH & FAMILY SERVICES Rose's Story...

Rose is 17 years old and was experiencing great pressure and responsibility to support her chronically ill mother. Rose's family relationships broke down to the point where she was no longer welcome to live at home. Over a period of 12 months, Rose was supported through multiple Family Centre programs to transition to independent living, and to maintain a healthier connection to her family.

At 15 years old, Rose first experienced The Family Centre through participating in REALskills Girls Group. She was then referred to the Youth and Family Services team through High School networks. Rose achieved all of her goals to link in with specialist support services, and to establish independent living skills and independence, eg Youth Allowance and a Medicare card. This support continued through a referral to Connecting Home Youth Specialised Housing Services which lead to accomodation into The Family Centres transitional supported accommodation.

Rose is continuing her studies and working towards completing Year 12.

Courses

Aboriginal Boys & Girls Group

Take a Stand

Getting Connected

Switched On

Transitions for Boys

Transitions for Boys & Girls

Understanding Teenagers

Wrapped in Angels (in partnership with TVSACS)

Feedback

'The group dynamics were great, everyone contributed.

The facilitators were fantastic with great communication and empathy.

I feel I have a structure to use with my son and would like my wife to come to the next one in Tweed.'

Participant - Understanding Teenagers

'The casual nature and ability to talk about our children in a relevant way provided important but simple tips and tools to enhance the resilience of our children and supporting the parenting experience". The reslience donut is a great simple idea that can be continually referred to, a great guide for now and the future.'

Participant - Tweed Coast Parents of Teenagers

ALLSORTS GROUP

The AllSorts group is a regular supported peer group for LGBTQI young people betweed 16–21 years old. We value celebrating diverse sexuality and personal identity as an individual journey, that is strengthened by the support of others who seek not to be limited by stereotypes.

AllSorts is a peer group, supported by local youth and health workers. AllSorts is a space where LGBTQI young people can socialise and connect with other young people to have fun, learn new skills and have access to important information.

The group is self-directed and we identify important themes and life-skills including; gender sterotypes, building social/family connection, sexual health, staying safe, discrimination, health and wellbeing.

The AllSorts group runs regularly across the school term in the Tweed Heads area.

CONNECTING HOME LUCY'S STORY...

Lucy is 19 years old and lives with severe anxiety and was also in a domestic violence relationship. After working with Headspace Lucy identified that it was an unhealthy relationship for her and she wanted to leave.

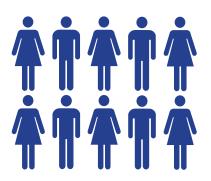
Lucy had no family in the area and limited support – she was feeling very isolated. With the support of a Youth and Family Worker from The Family Centre, Lucy was housed in one of The Family Centres 4 transitional houses for young people.

With safe and stable housing Lucy was able to complete her Work for the Dole commitments as well as complete her course to gain entry to University. Lucy also continued counselling with Headspace and volunteered with their Youth Advisory Group.

Lucy was successful in gaining a place at University and is now living in shared accomodation close to her University. Lucy was able to achieve her ambitions, and with that came confidence and independence.

88% young people participating in Connecting Home report that they feel like they are better able to manage and continue at education, training, and/or work





100% of REALskills peer leaders report they are more willing to use their knowledge and skills to support other students at school in the future

96% of young people partcipating in Youth and Family individual support report that their relationships have improved with family members.



REALskills High Schools

TAKE A STAND PEER LEADER PROGRAM

Take a Stand is a whole of year one-day program for Year 8 students, delivered annually in the five Tweed public High Schools, and for the first time at the Hare Krishna School in Murwillumbah. Students explore life situations and how they can 'take a stand' for themselves and each other.

Over recent years, a Peer Leader component has been introduced, where Year 10 students work with the adult facilitators to deliver Take a Stand. They develop and refine their peer leadership skills through training, provide peer support during Take a Stand, thereby contributing to a caring school community. This year saw 73 students across six high schools participate.

The power of positive peer influence was present within every Take a Stand program delivered. Year 8 students valued the wisdom, insights and knowledge shared by the Year 10s who worked diligently to ensure the Year 8s gained the most out of the day.

The inclusion of a post-program follow up session added enormous value to the Peer Leader program. The Year 10 students were incredibly willing participants and each session involved rich conversation, with different groups focusing on particular areas of the program. Students across all schools contributed significantly to program development in both the Take a Stand and Peer Leader programs.

Supporting student wellbeing into the future was a also a major focus for many of the Year 10 students, with informal and formal pathways being explored. Kingscliff High School had opportunities within their Wellbeing framework to invite students to continue their peer leadership experience into the future and the take-up was immediate. Eight Peer Leaders designed and delivered a successful support group for Year 7 & 8 girls during Term 3 and are planning to do so again in Term 4.

This has been a fantastic community capacity building initiative, and The Family Centre are looking forward to what next year brings!

Feedback

'It was useful how we listened to situations, what to do and what everyone wants in a relationship.'

Participant - REALskills

'I got to learn more things about my friends. I don't feel scared about going to high school any more.'

Participant - Transitions for Boys and Girls, REALskills

'It's great we have access to people in the Community to ask for help and advice and being in the group has a positive impact on me.'

Participant - AllSorts Group

BUSINESS SERVICES

The aim of our Business Services team is to provide comprehensive business support to ensure that The Family Centre can make a real difference in our community. The team are often the first point of contact with our community and always provide a friendly face or voice over the phone to connect with the people and services they need.

The team is responsible for developing and maintaining supplier relationships, human resources, financial, information and communications technology and systems, insurance & risk, fleet and property management systems and managing relationships with the various co-locators who utilise our office spaces. They also manage our child - minding facilities, supporting parents who attend our courses. Our team consistently scores highly in our client surveys.

FINANCIAL OVERVIEW

The Family Centre's general purpose financial statements for 2016-17 disclose a consolidated loss of (\$59,948) for the year. The auditor's opinion is unqualified in that the organisation's financial statements give a true and fair view of the performance and position of the Centre and comply with the accounting standards. The Family Centre's equity at 30 June 2017 was \$455,867, with a current ratio (current assets to current liabilities) of 1.04 and working capital (current assets less current liabilities) of \$23,182.

Note that the results reflect that during the financial year, in accordance with our ICT strategy, we invested in new computer equipment across all our sites to ensure that our staff and volunteers have access to up-to-date technology.

Margie Lemmon

Manager Finance and Business Services



DIRECTORS' REPORT

Your directors present this report on the company for the financial year ended 30 June 2017.

Directors

The names of each person who has been a director during the year and to the date of this report are:

Pam Mitchell Rossi Lyons John Commens Marcia Browning Neroli Jager retired 20 September 2016 Hazel Manson retired 24 May 2017 Elizabeth Reimer Belinda Burgess

Directors have been in office since the start of the financial year to the date of this report unless otherwise stated.

Operating Result

The company incurred an operating deficiency for the financial year amounting to \$59,948.

Significant Changes in State of Affairs

The Family Centre Incorporated converted to a Company Limited by Guarantee on the 8th July 2016.

Principal Activities

The principal activity of the company during the financial year was to create safer, more resilient families by supporting them in developing inner strengths, life skills and networks of resources they need to succeed.

After Balance Date Events

No matters or circumstances have arisen since the end of the financial year which significantly affected or may significantly affect the operations of the company, the results of those operations, or the state of affairs of the company in future financial years.

Future Developments

There are no future developments to report at this time.

Environmental Issues

The company's operations are not regulated by any significant environmental regulation under a law of the Commonwealth or of a state or territory.

Dividends Paid or Recommended

The company does not have share capital and is prevented by law from paying dividends.

DIRECTORS' REPORT

Meetings of Directors

During the financial year, 6 meetings of directors were held. Attendances by each director were as follows:

	Directors Meetings		
	No Eligible to Attend	Number Attended	
Pam Mitchell	6	6	
Rossi Lyons	6	5	
John Commens	2	2	
Marcia Browning	6	4	
Neroli Jager	1	1	
Hazel Manson	5	3	
Elizabeth Reimer	6	6	
Belinda Burgess	1	1	

Indemnifying Officers or Auditor

No indemnities have been given, or insurance premiums paid during or since the end of the financial year, for any person who is or has been an officer or auditor of the company.

Proceedings on Behalf of the Company

No person has applied for leave of Court to bring proceedings on behalf of the Company or intervene in any proceedings to which the Company is a party for the purpose of taking responsibility on behalf of the Company for all or any part of those proceedings. The Company was not a party to any such proceedings during the year.

Auditor's Independence Declaration

The lead auditor's independence declaration for the year ended 30 June 2017 has been received and can be found on the following page.

The director's report is signed in accordance with a resolution of the Board of Directors.

Director:

Pam Mitchell

Director:

Marcia Browning.

Dated this 6th day of November 2017

STATEMENT OF PROFIT OR LOSS AND OTHER COMPREHENSIVE INCOME FOR THE YEAR ENDED 30 JUNE 2017

		2017	2016
	Note	\$	\$.
Income			
Revenue	2	4,845,768	-
Expenditure			
Advertising expenses		(13,212)	-
Auditor's remuneration	3	(9,000)	-
Depreciation and amortisation expenses		(47,151)	-
Employee benefits expenses		(2,657,714)	-
Other expenses		(2,178,639)	
Other expenses		(59,948)	-
(Loss) Profit for the year	4	(59,948)	-
Total comprehensive income for the year		(59,948)	-

STATEMENT OF FINANCIAL POSITION AS AT 30 JUNE 2017

	2017		2016
	Note	\$	\$
ASSETS			
CURRENT ASSETS			
Cash and cash equivalents	5	497,063	
Trade and other receivables	6	62,892	-
Other current assets	7	19,852	-
TOTAL CURRENT ASSETS		579,807	-
NON-CURRENT ASSETS			
Property, plant and equipment	8	477,085	-
TOTAL NON-CURRENT ASSETS		477,085	-
TOTAL ASSETS		1,056,892	-
LIABILITIES			
CURRENT LIABILITIES			
Trade and other payables	9	266,293	-
Provisions	10	290,332	
TOTAL CURRENT LIABILITIES		556,625	-
NON-CURRENT LIABILITIES			
Provisions	10	44,400	
TOTAL NON-CURRENT LIABILITIES		44,400	
TOTAL LIABILITIES		601,025	-
NET ASSETS (LIABILITIES)		455,867	-
EQUITY			
Conversion Equity	11	515,815	-
(Accumulated losses) Retained earnings	12	(59,948)	
TOTAL EQUITY		455,867	-



Byrne & Miller MGA Audit Ptv Ltd ABN 76 600 747 126

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INDEPENDENT AUDITOR'S REPORT W: www.bymeandmiller.com.gu ABN: 31 377 578 926

Report on the Financial Report

I have audited the accompanying financial report of Family Centre Australia Limited (the registered entity), which comprises the statement of financial position as at 30 June 2017, statement of profit and loss and other comprehensive income, statement of changes in equity, statement of cash flows for the year ended on that date, and notes to the financial statements, including a summary of significant accounting policies, and the directors' declaration.

In my opinion, the accompanying financial report of Family Centre Australia Limited is in accordance with the Corporations Act 2001, including:

- giving a true and fair view of the company's financial position as at 30 June 2017 and of its performance for the year then ended; and
- (ii) complying with Australian Accounting Standards and the Corporations Regulations 2001.

Basis for Opinion

I have conducted my audit in accordance with Australian Auditing Standards. My responsibilities under those standards are further described in the Auditor's Responsibilities for the Audit of the Financial Report section of our report. I am independent of the registered entity in accordance with the ethical requirements of the Accounting Professional and Ethical Standards Board's APES110: Code of Ethics for Professional Accountants (the Code) that are relevant to my audit of the financial report in Australia. I have also fulfilled my other ethical responsibilities in accordance with the Code.

I believe that the audit evidence I have obtained is sufficient and appropriate to provide the basis for my

Information Other than the Financial Report and Auditor's Report Thereon

The directors are responsible for the other information. The other information comprises the information included in the registered entity's annual report for the year ended 30 June 2017, but does not include the financial report and my auditor's report thereon. My opinion on the financial report does not cover the other information and accordingly I do not express any form of assurance conclusion thereon. In connection with my audit of the financial report, my responsibility is to read the other information and in doing so, consider whether the other information is materially inconsistent with the financial report or my knowledge obtained in the audit or otherwise appears to be materially misstated. If, based on the work I have performed, I conclude that there is a material misstatement of this other information, I am required to report that fact. I have nothing to report in this regard.



ability Limited by a scheme approved under anal Standards Legislation

Byrne & Miller MGA Audit Ply Ltd is a CPA practice





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E: info@byrneandmiller.com.au INDEPENDENT AUDITOR'S REPORT
W: www.byrneandmiller.com.au INDEPENDENT AUDITOR'S REPORT
TO THE MEMBERS OF FAMILY CENTRE AUSTRALIA LIMITED

ABN: 31 377 578 926

Responsibilities of the Directors' for the Financial Report

The directors of the registered entity are responsible for the preparation of the financial report that gives a true and fair view in accordance with Australian Accounting Standards and the Corporations Act 2001, and for such internal control as the directors determine is necessary to enable the preparation of the financial report that gives a true and fair view and is free from material misstatement, whether due to fraud or error.

In preparing the financial report, the directors are responsible for assessing the registered entity's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the directors either intend to liquidate the registered entity or to cease operations, or have no realistic alternative but to do so.

Auditor's Responsibilities for the Audit of the Financial Report

My objective is to obtain reasonable assurance about whether the financial report as a whole is free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes my opinion. Reasonable assurance is a high level of assurance, but it is not a guarantee that an audit conducted in accordance with Australian Auditing Standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if individually or in the aggregate, they could be reasonably be expected to influence the economic decisions of users taken on the basis of this financial report.

As part of an audit in accordance with the Australian Auditing Standards, I exercise professional judgement and maintain professional scepticism throughout the audit, I also:

- Identify and assess the risks of material misstatement of the financial report, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for my opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the registered entity's internal control.
- Evaluate the appropriateness of accounting policies and the reasonableness of accounting estimates and related disclosures made by the directors.
- Conclude on the appropriateness of the director's use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the registered entity's ability to continue as a going concern. If I conclude that a material uncertainty exists, I am required to draw attention in my auditor's report to the related disclosures in the financial report, or if such disclosures are inadequate, to modify my opinion. My conclusions are based on the audit evidence obtained up to the date of my auditor's report. However future events or conditions may cause the registered entity to cease to continue as a going concern.



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Managing Director Alan Miller CPA Byrne & Miller MGA Audit Ply Ltd.





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INDEPENDENT AUDITOR'S REPORT

TO THE MEMBERS OF FAMILY CENTRE AUSTRALIA LIMITED ABN: 31 377 578 926

Evaluate the overall presentation, structure and content of the financial report, including the disclosures, and whether the financial report represents the underlying transactions and events in a manner that achieves fair presentation.

I communicate with the directors regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that I identify during my audit.

Name of Firm:

Byrne & Miller MGA Audit Pty Ltd

Certified Practising Accountants

Name of Director:

Mr Alan John Miller

Address:

Shop 2, 8th Avenue Palm Beach QLD 4221

Dated this 6th day of November 2017



Dability Unified by a scheme approved under Professional Standards Legislation

Managing Director Alan Miller CPA Syme & Millor MGA Audit Pty Ltd. It a CPA practice





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COMPILATION REPORT

W: www.byrneandmiller.com.arTO FAMILY CENTRE AUSTRALIA LIMITED
ABN: 31 377 578 926

I have compiled the accompanying special purpose Comparative Profit and Loss Statement of Family Centre Australia Limited for the year ended 30 June 2017.

The specific purpose for which the special purpose financial statement has been prepared is to provide information relating to the performance of the company that satisfies the information needs of the directors set out in Note 1 and to compare that information to the Incorporated Associations results in the previous financial year (2016).

My responsibility

On the basis of the information provided by the directors, I have compiled the accompanying special purpose financial statements in accordance with the basis of accounting and APES 315: Compilation of Financial Information.

My procedures use accounting expertise to collect, classify and summarise the financial information, which the directors provided, in compiling the financial statements. My procedures do not include verification or validation procedures. No audit or review has been performed and accordingly no assurance is expressed.

The special purpose financial statements were compiled exclusively for the benefit of the directors. I do not accept responsibility to any other person for the contents of the special purpose financial statements.

Name of Firm:

Byrne and Miller MGA Audit Pty Ltd Certified Practising Accountants

Name of Director:

Mr Alan John Miller

Address:

Shop 2, 8th Avenue Palm Beach QLD 4221

Dated this 6th day of November 2017





COMPARATIVE STATEMENT FAMILY CENTRE AUSTRALIA LIMITED ABN: 31 377 578 926

COMPARATIVE PROFIT AND LOSS STATEMENT FOR THE YEAR ENDED 30 JUNE 2017

	FCA LTD 2017 \$	FC INC 2016 \$
INCOME		
Donations	21,081	22,135
Hiring Charges	137,146	22,135
Interest Received	9,807	13,901
Other Income	962,945	231,671
	1,130,979	267,707
OTHER INCOME		
State Government Grants	1,972,003	1,769,137
Federal Government Grants	465,625	430,427
Grants - Other	1,231,964	1,131,106
Motor Vehicle Use	43,987	
Special Projects Income	1,210	8,833
	3,714,789	3,339,503
	4,845,768	3,607,210

The accompanying notes form part of these financial statements.

These statements should be read in conjunction with the attached compilation report of Byrne and Miller MGA Audit Pty Ltd.

COMPARATIVE STATEMENT FAMILY CENTRE AUSTRALIA LIMITED ABN: 31 377 578 926

COMPARATIVE PROFIT AND LOSS STATEMENT FOR THE YEAR ENDED 30 JUNE 2017

	FCA LTD	FC INC 2016 \$
	2017 \$	
EXPENSES		
Advertising & Promotion	13,212	18,170
Auditors Remuneration - Fees	9,000	9,950
Bank Charges	2,021	1,940
Board Expenses	3,510	9,747
Cleaning	24,972	17,189
Computer/IT Expenses	81,732	62,531
Consultants Fees	135,703	02,001
Depreciation	47,151	24 704
Donations & Sponsorship	2,400	24,791
-Electricity & Gas	42,305	26.244
Replacements	88,020	36,314
Fundraising Expenses	290	34,986
General Expenses	55,252	2,201
Hire Charges	5,513	-
Insurance	67,358	44.222
Management & Administration	720,867	44,322
Motor Vehicle Expenses	146,052	3,843
Postage	1,403	89,248
Printing & Stationery	16,278	1,360
Rates & Outgoings	6,356	11,457
Rent	354,391	205.004
Repairs & Maintenance		295,631
Service Delivery Expenses	19,224	25,375
Staff Amenities	45,653	188,547
Staff Training	11,668	11,283
Subscriptions & Memberships	29,661	40,233
Telephone	21,949	16,583
Wages	95,739	75,116
Wages & Salaries Oncosts	2,616,385	2,334,167
Loss on Sale of Fixed Assets	240,100	209,181
2335 S.I. Cale of Fixed Assets	1,551	
(Loca) Duofit hafana in anna tan	4,905,716	3,564,165
(Loss) Profit before income tax	(59,948)	43,045

The accompanying notes form part of these financial statements.

These statements should be read in conjunction with the attached compilation report of Byrne and Miller MGA Audit Pty Ltd.

NOTES



