



TWEED SHIRE • BYRON SHIRE • BALLINA SHIRE

www.thefamilycentre.org.au

WHAT WE ALL WANT FOR OUR COMMUNITY

Children are happy and safe

Young people are capable and resilient

Relationships are caring and respectful

Our community is strong and vibrant

MAKING CHANGE ACHIEVABLE

Life and relationships can get difficult for all of us at times. The Family Centre's services are for children, young people, and families, and anyone in a family relationship.

We encourage and inspire people to make the changes they want for themselves, their family and their community.

During difficult times, we can assist with accurate information and referral to the services you may need. Help you to set goals and make plans to achieve them, develop life and relationship skills and the knowledge you need to resolve individual, family and community concerns. No matter how big or small your problems may be, you can talk with us.

We work together with our community to design activities that enhance parenting skills, improve relationships, and increase safety, wellbeing and personal effectiveness. Our activities also increase and strengthen family and community connections.

We're a diverse and inclusive organisation driven by our values and practice principles that focus on building individual and community capability to develop solutions to social problems. Everyone has the ability to make a positive contribution to their community.

In genuine partnership with community members and groups, non-government organisations, government agencies and businesses, we make a real difference and our actions lead to progressive, measurable and sustainable social change.

The Family Centre is a local social purpose, community owned organisation established in 1988 and based on the North Coast of NSW.

CHILDREN AND FAMILY

CHILD AND FAMILY SERVICES provide support, information and education for families. The primary focus of Child and Family Services is to strengthen family relationships and increase the safety and wellbeing of children.

EARLY YEARS FAMILY SERVICES focus on providing parents with information, educational experiences and practical activities that promote babies and young children's growth and development.

FAMILY CENTRE PLAYGROUP provide opportunities for parents and children to play, interact and develop social skills, while parents meet and exchange ideas about child rearing and develop supportive relationships.

REALSKILLS PRIMARY SCHOOLS works with students, teachers and parents to improve the resilience and safety of children and improve relationship skills within school communities.

FAMILY RELATIONSHIPS

MEN & FAMILY RELATIONSHIPS SERVICES work alongside men on relationship issues with partners, ex-partners and children.

FAMILY RELATIONSHIP EDUCATION provides a range of education programs that develop practical skills to enhance family relationships.

MALE DOMESTIC & FAMILY VIOLENCE VICTIM SERVICES receives referrals from Victims Services after recent domestic violence incidents that are attended by police. We assess risk and provide safety planning along with information and referral. We work closely with DVCAS who provides services for women across NSW.

YOUNG PEOPLE

YOUTH AND FAMILY SERVICES assist young people and families to strengthen their relationships, and encourages greater community participation and connection. Young people and families identify their strengths and goals and develop a plan to create positive changes.

CONNECTING HOME provides support to young people (16–24 years) who are homeless or at risk of homelessness.

REALSKILLS HIGH SCHOOLS works with students, teachers and parents to improve relationship skills within school communities, increase the resilience and safety of young people, and create links between school communities and health and community services providers.

Speak with an intake worker about
Family Centre services and courses in
Tweed Shire (07) 5524 8711
Ballina & Byron Shires (02) 6686 4109
9am–12.30pm Monday to Friday or email
info@thefamilycentre.org.au

GENERAL ENQUIRIES

9am to 4.30pm–Monday to Thursday

9am to 4.00pm– Friday

Phone: (07) 5524 8711

Email: Info@thefamilycentre.org.au

OFFICE LOCATIONS

Tweed Heads South Office

Unit 1/14 Amber Rd

Tweed Heads South,
NSW 2486

Phone: (07) 5524 8711

Tweed Heads Office:

15-17 Frances St

Tweed Heads NSW 2485

Phone: (07) 5589 1800

Murwillumbah Community Centre

Nullum St, Murwillumbah,
NSW 2484

By Appointment Only

Phone: (07) 5524 8711

Ballina Office

62 Tamar St,
Ballina NSW 2478

Phone: (02) 6686 4109



Unit 1/14 Amber Road, Tweed Heads South NSW 2486 (PO Box 6301)

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