

Information Sheet for Families Households, Income, Small Business, ATO



Source of Support	Key Target Areas	Details
Commonwealth Government	<ul style="list-style-type: none"> Supporting Individuals and Households (Centrelink, etc) Support for small business Supporting the flow of credit (loans) Support for individuals on Youth Allowance and student support 	<ul style="list-style-type: none"> https://treasury.gov.au/coronavirus/resources https://www.servicesaustralia.gov.au/individuals/subjects/affected-coronavirus-covid-19 https://www.dss.gov.au/about-the-department/coronavirus-covid-19-information-and-support
NSW State Government	<ul style="list-style-type: none"> Payroll tax initiatives Waiving a range of fees and charges for small businesses Creating employment opportunities 	<ul style="list-style-type: none"> https://preview.nsw.gov.au/news/health-boost-and-economic-stimulus
Banks and other Financial Institutions	<ul style="list-style-type: none"> Emergency COVID-19 relief packages Financial hardship assistance (mortgage and loan relief) 	<ul style="list-style-type: none"> https://www.ausbanking.org.au/campaigns/financial-hardship/ https://mozo.com.au/home-loans/articles/guide-to-australian-banks-emergency-coronavirus-relief-packages
Insurance Companies	<ul style="list-style-type: none"> Insurance claims Financial hardship assistance 	<ul style="list-style-type: none"> https://www.afca.org.au/news/significant-events/coronavirus-covid19-declared-an-insurance-catastrophe/
Energy Companies	<ul style="list-style-type: none"> Financial hardship plans 	<ul style="list-style-type: none"> https://www.finder.com.au/energy-financial-hardship-programs Origin Energy: https://www.originenergy.com.au/coronavirus.html AGL: https://www.agl.com.au/coronavirus EnergyAustralia: https://www.energyaustralia.com.au/home/help-and-support/faqs/how-to-reach-us-during-covid-19-situation
Telecommunications Companies	<ul style="list-style-type: none"> Bonus data provisions Financial hardship assistance 	<ul style="list-style-type: none"> Telstra: https://www.agl.com.au/coronavirus Optus: https://www.optus.com.au/for-you/support/answer?id=20065 Vodafone: https://www.vodafone.com.au/media/keeping-customers-connected