

Child and Family Services



Every family is different

WHAT ARE CHILD & FAMILY SERVICES?

Raising a family can be tough sometimes — we're here to support you. Our Child & Family Services team works alongside you to make home life more connected and supportive for everyone. We support families to build stronger relationships, understand each other better, and get through tricky times together.

HOW DO WE SUPPORT FAMILIES?

Families are offered an initial assessment interview, where support workers assist family members to identify their strengths and needs in relation to presenting family issues.

We assist families to develop goals that indicate how they would like things to be in their family. Once goals are determined we negotiate a support plan with the family, outlining how we can assist them to achieve their goals.

The support plan guides and provides a focus for our work with families. This includes: enhancing parenting and relationship skills, providing information about services and helping you access those services.

Support can happen at one of our centres, in homes, or other locations that feel comfortable and safe.

Our support includes:

- Parenting and relationship skills
- Providing information about services
- Assisting with access to services

WHO IS IT FOR?

- You live in the Tweed, Byron or Ballina Shire
- You are part of a family with a dependent child or young person aged 0–12 years

The service is completely free — there is no cost to you

